

NetAccess Systems Inc.

2026 Accessibility Progress Report

Reporting Period: June 1, 2025 – May 31, 2026

Published: June 1, 2026

1. Finding and Removing Barriers

At NetAccess Systems Inc., we are working to make our services more accessible to everyone, including people with disabilities. In the past year, we have:

- **Improved our website** to make it easier to use with screen readers and other assistive technology. Our website follows the WCAG Level AA standard.
 - **Trained our employees** to be more aware of accessibility needs and how to provide better service to people with disabilities.
 - **Reviewed our services** to make sure they are accessible to all customers.
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2. Listening to People with Disabilities

To prepare this report, we talked to people with disabilities to learn how we can do better. Here's what we did:

- We have a **feedback process** where anyone can share thoughts or concerns about accessibility. You can contact us by:
 - **Email:** accessibility@netaccess.ca
 - **Phone:** 1-905-524-2001 x240
 - **Mail:** 21 King Street West, Suite 1500, Hamilton, ON, L8P 4W7
 - We also worked with **local disability organizations** to understand different needs.
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3. How We Used the Feedback

We carefully read and reviewed all the feedback we received. When possible, we used it to make improvements. For example:

- Suggestions were passed to the right teams.
 - We made updates to our website and services based on what people told us.
 - We responded to feedback to explain what actions we took.
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4. About This Report

- This report is posted on our website here:
<https://netaccess.ca/accessibility-progress-report-2026>
 - It is written in **clear and simple language**.
 - The online version follows **web accessibility standards** (WCAG Level AA).
 - If you need this report in another format (like large print, braille, or audio), just let us know.
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Contact Us

If you have any questions or feedback, please reach out:

Accessibility Coordinator

Email: accessibility@netaccess.ca

Phone: 1-905-524-2001 x240

Mail: NetAccess Systems Inc., 21 King Street West, Suite 1500, Hamilton, ON, L8P 4W7

We are committed to making NetAccess more accessible for everyone, and we will keep working to remove barriers in the future.